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### Question No. 1

Which variable type is automatically set with values from the chat client, such as `locate` and `timezoneoffset`?

- A. System variables
- B. Variables that are defined in the context section in the dialog flow
- C. User variables
- D. `System.config` variables
- E. Profile variables

**Answer:** D

### Question No. 2

You are advised to implement an 80/20 split with training and test utterances. This means that 80% of new utterances harvested from the conversation logs should be used as intent training utterances and 20% for testing.

Why is this a good practice?

- A. Adding 100% of user phrases to the intent would overload the model.
- B. Batch testing works more efficiently when there is a ratio of one test utterance for every five training utterances.
- C. By performing an 80/20 split, you are randomizing which data is added to the utterances.
- D. By keeping 20% for testing, you are able to test the model with data on which it has not been specifically trained.

**Answer:** A

### Question No. 3

What happens if there is a system error and the state does not have an error action?

- A. The skill transitions to the state that is defined by the `defaultTransitions` error action. If there isn't one, then it outputs the `Unexpected Error Prompt` value.
- B. The skill transitions to the state that is defined by the next action. If there isn't one, then it transitions to the `defaultTransitions` error action.
- C. The skill transitions to the state that is defined by the next action.. If there isn't one, then it transitions to the next state in the dialog flow.
- D. The skill outputs the `Unexpected Error Prompt` value and then transitions to the state that is defined by the `defaultTransitions` error action. If there isn't one, then it ends the conversation.

**Answer:** C

### Question No. 4

Error handlers can be defined in various locations with different scopes.

Which three statements are true about error handling?

- A. An error handler can be defined as a transition on any dialog flow state in a skill.
- B. The system error handler is called in case of an error when no error handling is defined on

the current dialog flow state or as a default transition.

- **C.** You can define a system-wide custom error handler at the digital assistant level.
- **D.** Implicit error handling is always performed even if there are other error handlers defined in the flow.
- **E.** An error handler can be defined globally for a skill using the defaultTransition error transition.

**Answer:** B, C, D

### **Question No. 5**

Which statement is FALSE regarding out-of-order messages?

- **A.** Out-of-order messages are not handled by default. Designers must define out-of-order message handlers at the skill level.
- **B.** Dialog flow navigation continues with the state referenced in the out-of-order-message action.
- **C.** Chatbots don't control the user's input and, therefore, cannot prevent users from selecting out-of-scope actions.
- **D.** Out-of-order messages occur when a user scroll the conversation history displayed in the messenger client and selects that is no longer in scope for the current conversation.

**Answer:** D

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